

## CUSTOMER SERVICE QUESTIONNAIRE

Please take a moment to fill out the information below:

***Please remember to keep all car traffic off driveway for minimum of 24 hours after sealing – this will allow sealer to properly cure.***

1. Today's date: \_\_\_\_\_
2. If mailing or faxing, please include a copy of your receipt.
3. What is the size of the sealed area? in square feet: \_\_\_\_\_
4. What tool did you apply sealer with? (brush, brush/squeegee combination, roller or Seal-Right™ squeegee (without brush)
5. What was the date you applied the sealer? \_\_\_\_\_
6. Is the driveway shaded? If so, how much of driveway is shaded? \_\_\_\_\_
7. Has the driveway been sealed before? How often? \_\_\_\_\_
8. How long did you stay off driveway before you drove on it? \_\_\_\_\_
9. What material was previously applied on your driveway? \_\_\_\_\_
10. What Latexite® product did you use? (include color of lid) \_\_\_\_\_
11. How many pails did you use? \_\_\_\_\_
12. Your name and address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
13. The best phone number to reach you at: \_\_\_\_\_
14. A detailed description:

Thank you! Our fax number is 203-271-3396. Our mailing address is: Dalton Enterprises, Inc., Attn Customer Service, 131 Willow Street, Cheshire, CT 06410. Our email is [info@latexite.com](mailto:info@latexite.com)

Drying times vary depending on location, humidity, directional exposure, time of year and ground temperature. In order for our products to become water resistant, they must fully cure.

If a product is applied at questionable application temperature it will significantly increase the dry time, which in turn could cause the product to re-emulsify and rinse away. Like all coating/painting projects, it is important to follow the directions. Driveway sealers need to be applied when surface temperature is at least 55 degrees F – this means that if it's dipping BELOW 55 degrees at night the pavement is still too cold to seal and the product will not cure properly (even if it gets above 55 during the day).